

# FOSTERING PSYCHOLOGICAL SAFETY IN THE WORKPLACE





### **LEARNING OUTCOMES**

- Develop a stronger awareness of what psychological safety looks like in the workplace and identify the benefits it brings to our organisations.
- Recognise opportunities to use tools and strategies that promote mental health and wellbeing in the workplace.
- Foster a positive and confident approach to applying practical strategies that build psychologically safe teams.
- Identify and assess the essential skills, behaviours and practices required to lead with psychological safety.

#### **COURSE OVERVIEW**

This course is about inclusive, curious and compassionate management and leadership that supports an organisation's most valuable asset: Its people!

Managers and supervisors play an important role in fostering and contributing to 'psychological safety' in the workplace. By participating in this course, they will be better able to manage the risks associated with psychosocial hazards, how they may occur, how to prevent them, reduce them and/or eliminate them, through inclusive psychologically safe leadership practices.

#### THIS COURSE IS IDEAL FOR

Managers and supervisors looking to enhance their knowledge of psychological safety and gain practical skills to foster a supportive and trust driven work environment.

#### **TOPICS COVERED IN THIS COURSE**

## The history of 'psychological safety'

Build awareness of how psychological safety became such a hot topic for managers and supervisors in recent years, focusing on the major findings in the Google Aristotle Project and other key historical events that brought this topic to the fore for organisations in recent years.

#### **Defining important terms**

There is much new language and terminology in this topic for managers and supervisors, so being clear about using the following terms, is important: 'psychological safety', 'psychosocial safety', 'psychosocial hazards', 'mental health' and 'mental wellbeing'.

## The neuroscience of psychological safety

The fields of neuroscience, 'neuroleadership' and social psychology provide managers and supervisors with some useful tools based on what is now known about the human brain and what makes a person feel 'psychologically safe', or not.

## A psychologically safe workplace and how to build it

Learn about the types of organisational cultures where psychological safety is achieved and how they build a culture of 'rewarded vulnerability'.

# Essential communication skills for a psychologically safe workplace

Explore 10 actions a manager can take to support better workplace health and safety outcomes and the necessary mindsets and communication tools to encourage vulnerability, truth-telling and honest workplace communication.

## Proactively building a psychologically safe and healthy workplace

Develop your own managerial toolkit to support good work design and workplace health and well-being for you and your team.

Practical, relevant training developed for the Australian workplace.